



HOUSING RESOURCES GROUP

*Creating communities that work*

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November 11, 2010

Michael Chin  
Seattle Office for Civil Rights  
810 Third Ave., Suite 750  
Seattle, WA 98104

Dear Mike:

Enclosed are the feedback forms from your presentation at HRG. Many thanks to you and Monica for a great presentation!

I know I had several important take-aways from the day, and I think I have a much better understanding about how we need to be handling Reasonable Accommodation requests. Our maintenance department is also much more keyed in on their important role in resident relations. So—a big success from my standpoint.

I'm also grateful that you are there for consulting purposes as we encounter new situations. I hope you also felt it was time well-spent.

Sincerely,

Sue Yuzer  
Director of Property Management